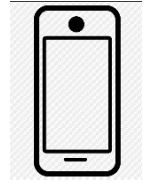




## TELEPHONE/ZOOM



### DIRECTIONS FOR FAMILY MEDIATION

#### YOU WILL USE ONE OF THESE METHODS BELOW

1. **PHONE CALL INSTRUCTIONS:** Your mediator will call your phone number at your appointment time. You must be ALONE and in a private place during your phone appointment. Mediation is a confidential process. It is not appropriate for your children or anyone else to be in the room with you while you are in phone mediation. No one else is allowed access to the proceedings. Your appointment may take 1-2 hours.
2. **ZOOM INSTRUCTIONS:** A ZOOM link for your MEDIATION APPOINTMENT is located on the Mendocino Superior Court Website: [Home | Superior Court of California | County of Mendocino](#)
  - **CLICK ON “DIVISIONS”**
  - **CLICK ON “FAMILY”**
  - **CLICK ON “FAMILY MEDIATION”**
  - **CLICK ON “REMOTE MEDIATION”**

Mediation is a confidential process. It is not appropriate for your children or anyone else to be in the room with you while you are in mediation. You must be ALONE and in a private place during your Zoom appointment. Download Zoom to your phone, laptop, tablet. Etc. and use the link above at your mediation appointment time.

#### MEDIATION PROCESS (SAME FOR ZOOM OR PHONE):

1. Prior to mediation, Intake paperwork is collected and parties confirm how mediation will take place.
2. At initial appointment, mediation orientation takes place and parents may ask questions about the handouts provided. Initial appointments take longer and may last 1-2 hours.
3. Mediation will then begin:
  - Goal is to develop a PARENTING PLAN agreed upon by both parents
  - If agreement cannot be reached, parties may be given a new court date, or told to file additional paperwork, or offered other remedies to reach resolution.