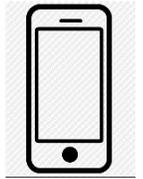




ZOOM DIRECTIONS FOR FAMILY MEDIATION



- In order to Zoom, you must have a computer or phone with video, audio and an internet connection.
- For families with **domestic violence** concerns if you do not want to be on the same zoom call, please discuss this with the mediator and accommodations will be made.
- **To download zoom**, go to: <https://zoom.us/> . Click on “**sign up for free**” to create an account.

Please be sure you are in a private and quiet setting before you start mediation and throughout your videoconference mediation session. Mediation generally takes 3 hours and can last longer. Please schedule your day to allow ample time for mediation. Mediation is a confidential process. It is not appropriate for your children or anyone else to be in the room with you while you are in mediation. No one else is allowed access to the proceedings.

Directions:

- Your Zoom information will be in your email from: carol.park@mendocino.courts.ca.gov
- Click on the link to your zoom meeting.
- Be sure that the video and audio are turned on.
- Wait for the others to join the call.

Mediation:

- Orientation presented and handouts explained with both parents on zoom call.
- Mediator will then meet with each parent individually; first with the parent who filed the Request for Order and next with the parent who is responding to the Request for Order.
- While the mediator is speaking with each parent separately, the other parent will be watching the video titled: “*Orientation to Family Mediation and Child Recommending Counseling*”.
 - Go to www.youtube.com and search for: “*Orientation to Family Mediation and Child Recommending Counseling*” The first video to pop up is the one to click on.



Orientation to Family Court Mediation and Child Custody Recommending Counseling
CaliforniaCourts SelfHelp • 90K views • 7 years ago
Mediation and child custody recommending counseling is a process in which a neutral, specially trained professional will listen to ...
CC

- After mediator has met with both parents separately they will both come back to the same zoom meeting again to work together with the mediator to develop a Parenting Plan.
- When a Parenting Plan is agreed upon, the mediator will send a copy by email to each parent through DocuSign. Parents will review the agreement promptly and sign through DocuSign.
- If you are unable to use DocuSign the mediator will discuss other options with you for signing. Parents are required to sign and return the Parenting Plan within 2 working days after mediation.
- If one or both parents do not sign within 2 working days the mediator will schedule a court date and inform attorneys or parents by mail.
- If parents are unable to reach an agreement, the mediator will schedule a hearing date which parents or their attorney(s) will be notified about by mail.